GOVERNMENT OF THE VIRGIN ISLANDS OF THE UNITED STATES

Public Services Commission

| IN RE: |) | |
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| IM TELECOM, LLC D/B/A INFINITI MOBILE APPLICATION FOR ELIGIBLE TELECOMMUNICATIONS CARRIER DESIGNATION IN THE U.S. VIRGIN ISLANDS |) | Docket No. 698 Order No. <u>20</u> /2024 |
| | _) | |

<u>ORDER</u>

WHEREAS, on February 19, 2024, the Virgin Islands Public Services Commission (hereinafter "Commission" or "PSC") received an Application from IM Telecom, LLC d/b/a Infiniti Mobile (hereinafter "Infiniti") requesting designation as a Lifeline-only Eligible Telecommunications Carrier (hereinafter "ETC") in the United States Virgin Islands (hereinafter "USVI"); and

WHEREAS, the Commission engaged Vantage Point Solutions, Inc. (hereinafter "VPS or Vantage") as its new technical consultants to handle certain telecommunication matters for the Commission; and

WHEREAS, on March 7, 2024, the Commission received the Report and Recommendations from its technical consultant, Vantage; and

WHEREAS, on March 12, 2024, the Commission met in regular session at its office located at Estate Carlton Suite Nos. 1 & 2 St. Croix, United States Virgin Islands and via videoconference at the St. Thomas office Conference Room located at No. 1003 Estate Ross, Suite 4 on St. Thomas, United States Virgin Islands; and

WHEREAS, the Commission witnessed testimony from Infiniti and the Commission's consultants; and

WHEREAS, after review and deliberation, the Commission voted to GRANT Infiniti ETC designation subject to the recommendations included in the consultant's report;

NOW THEREFORE, the Commission finds and ORDERS that, Infiniti's Application for Designation as an Eligible Telecommunications Carrier in the United States Virgin Islands is GRANTED on the following findings, terms, and conditions:

PSC Order No. 20/2024

Docket 698: IM Telecom, LLC Application for ETC Designation in the U.S.V.I

Page 2 of 2

- 1. Infiniti must comply with any FCC or PSC requirements concerning E911 service when implemented in the USVI.
- 2. Infiniti must file a copy of any updates to its federal compliance plan as may be required by the Federal Communications Commission (hereinafter "FCC").
- 3. Infiniti must provide to the PSC a report of the total number of Lifeline subscribers served as of December 31 of each year starting December 31, 2024.
- 4. Infiniti must report to the VIPSC any significant changes to Lifeline terms and conditions as they occur.
- 5. Infiniti must promptly submit to the PSC-any additional information or reports that PSC may reasonably request from time to time.
- 6. Infiniti must comply with the record retention requirements contained in Title 30 § 45a(d).

So Ordered.

For the Commission,

Date: April 30, 2024

Pedro K. Williams, Chair