

What resolution are you seeking? _____

What resolution did the utility offer you? _____

Disputed Amount? _____ Disputed Amount Explanation: _____

Signature/Date: _____

For use by PSC:

Complaint referred to: _____ Referral Date: _____

Utility 1st Response Date: _____ Follow up Response Date: _____

Action Taken: _____

Complaint Handled by : _____