GOVERNMENT OF THE VIRGIN ISLANDS
OF THE UNITED STATES

Public Services Commission

IN RE: AT&T MOBILITY USVI PETITION FOR ELIGIBLE TELECOMMUNICATIONS CARRIER DESIGNATION IN THE U.S. VIRGIN ISLANDS

) Docket No. 670
) Order No. 31/2021

ORDER

WHEREAS, on September 29, 2021, Liberty Mobile USVI, Inc. F/K/A AT&T Mobility USVI, Inc. (hereinafter “Liberty”) filed a request with the Virgin Islands Public Services Commission (hereinafter, “PSC” or the “Commission”) for recertification of its Universal Service Fund (hereinafter, “USF”) eligibility pursuant to section 54.314 (a) of the Federal Communications Commission (hereinafter “FCC”) rules; and

WHEREAS, annual recertification of continued eligibility is required by the FCC; and

WHEREAS, on September 15, 2021, the Commission received a report and analysis from its technical consultants, Georgetown Consulting Group, Inc. (hereinafter “GCG”) recommending the approval of Liberty’s USF recertification; and

WHEREAS, on September 29, 2020, the Commission met in regular session at its office on St. Thomas, US Virgin Islands, located at No. 1003 Estate Ross, Suite 4 and via its Zoom videoconference link; and

WHEREAS, the Commissioners expressed their concern with the level of customer service and outreach concerning the transfer of AT&T Mobility’s Virgin Islands operations and customers to Liberty Latin America/Liberty PR, and

WHEREAS, the Commissioners expressed concern with the statement in the Liberty recertification submission that 98 percent of the Virgin Islands was served by the AT&T/Liberty system, and Liberty asserted that the more accurate statement is that 95 percent of the population is served, but that the geographic coverage is not 98 percent; and

WHEREAS, the Commissioners discussed with Liberty’s management the requirements of Commission Order No. 51/2018; and
WHEREAS, Liberty voluntarily expressed its willingness to expand its geographic coverage to cover the entire Territory; and

WHEREAS, after review and deliberation, the Commission voted to GRANT Liberty recertification of its ETC status to include the following recommendations contained in the GCG Report; and

NOW THEREFORE, the Commission finds and ORDERS that, Liberty’s designation as an Eligible Telecommunications Carrier in the United States Virgin Islands is RECERTIFIED on the following findings, terms and conditions:

1. For Liberty’s 2022 and future “Use” certification filings, Liberty shall include information on how its past actions, as well as future equipment roll-outs are, and will be, in compliance with FCC Stage 2 specifications.

2. Liberty shall provide with the PSC a copy if its annual certifications to the FCC specifically to include those covered in Part 54 Section 1514. These Liberty certifications should be filed with the PSC concurrently with the filing submitted with the FCC.

3. Liberty shall submit to the PSC a plan to extend its geographic coverage in the Virgin Islands within thirty (30) days of the hearing (September 29, 2021).

So Ordered.

For the Commission,

Date: September 29, 2021

[Signature]

Raymond J. Williams, Vice-Chair